

- 1 1. In a computer system having a display and capable of generating a user
2 interface through which a user may interact with the system, a method for collecting
3 user evaluation feedback comprising:
 - 4 (A) displaying on the graphic user interface an evaluation component
5 comprising at least one displayed command option and a plurality of evaluation
6 feedback options;
 - 7 (B) receiving user selection criteria for one of the command option and
8 evaluation feedback options; and
 - 9 (C) initiating execution of a command associated with the displayed
10 command option.
- 1 2. The method of claim 1 further comprising:
 - 2 (D) recording user selection of one of the plurality of evaluation feedback
3 option.
- 1 3. The method of claim 2 wherein (D) further comprises:
 - 2 (D1) initiating modification of counter value associated with the selected
3 evaluation feedback option.
- 1 4. The method of claim 2 wherein (D) further comprises:
 - 2 (D1) initiating modification of a record value associated with the selected
3 evaluation feedback option.
- 1 5. The method of claim 4 wherein (D) further comprises:
 - 2 (D2) transmitting the modified record value associated with the selected
3 evaluation feedback option to a database.

1 6. The method of claim 1 further comprising:

2 (D) initiating execution of a command associated with one of the plurality of
3 the displayed evaluation feedback options.

1 7. The method of claim 1 further wherein (A) comprises:

2 (A1) rendering the evaluation component with a separate user selectable
3 subregion for the displayed command option and a separate user selectable subregion
4 for the plurality of evaluation feedback options.

1 8. The method of claim 1 further wherein the plurality of evaluation feedback
2 options are rendered as icons.

1 9. The method of claim 1 further wherein the evaluation component is rendered as
2 part of an application user interface.

1 10. The method of claim 1 further wherein the evaluation component is rendered as
2 part of a web page.

1 11. The method of claim 1 further wherein the evaluation component is rendered as
2 part of a browser application.

1 12. A computer program product for use with a computer system having a display
2 and capable of generating a user interface through which a user may interact with the
3 system, the computer program product comprising a computer useable medium having
4 embodied therein program code comprising:

5 (A) program code for displaying on the graphic user interface an evaluation
6 component comprising at least one displayed command option and a plurality of
7 evaluation feedback options;

8 (B) program code for receiving user selection criteria for one of the command
9 option and evaluation feedback options; and

10 (C) program code for initiating execution of a command associated with the
11 displayed command option.

1 13. The computer program product of claim 12 further comprising:

2 (D) program code for recording user selection of one of the plurality of
3 evaluation feedback option.

1 14. The computer program product of claim 13 wherein (D) further comprises:

2 (D1) program code for initiating modification of counter value associated with
3 the selected evaluation feedback option.

1 15. The computer program product of claim 13 wherein (D) further comprises:

2 (D1) program code for initiating modification of a record value associated with
3 the selected evaluation feedback option.

1 16. A computer data signal embodied in a carrier wave for use with a computer
2 system having a display and capable of generating a user interface through which a
3 user may interact with the system, the computer data signal comprising:

4 (A) program code for displaying on the graphic user interface an evaluation
5 component comprising at least one displayed command option and a plurality of
6 evaluation feedback options;

7 (B) program code for receiving user selection criteria for one of the command
8 option and evaluation feedback options; and

9 (C) program code for initiating execution of a command associated with the
10 displayed command option.

1 17. An apparatus for use with a computer system having a display and capable of
2 generating a user interface through which a user may interact with the system, the
3 apparatus comprising:
4 (A) program logic for displaying on the graphic user interface an evaluation
5 component comprising at least one displayed command option and a plurality of
6 evaluation feedback options;
7 (B) program logic for receiving user selection criteria for one of the command
8 option and evaluation feedback options; and
9 (C) program logic for initiating execution of a command associated with the
10 displayed command option.

1 18. The apparatus of claim 17 further comprising:
2 (D) program logic for recording user selection of one of the plurality of
3 evaluation feedback option.

1 19. The apparatus of claim 18 wherein (D) further comprises:
2 (D1) program logic for initiating modification of counter value associated with
3 the selected evaluation feedback option.

1 20. The apparatus of claim 18 wherein (D) further comprises:
2 (D1) program logic for initiating modification of a record value associated with
3 the selected evaluation feedback option.

1 21. The apparatus of claim 20 wherein (D) further comprises:
2 (D2) program logic for transmitting the modified record value associated with
3 the selected evaluation feedback option to a database.

1 22. The apparatus of claim 17 further comprising:

2 (D) program logic for initiating execution of a command associated with one of
3 the plurality of the displayed evaluation feedback options.

1 23. The apparatus of claim 17 further wherein (A) comprises:

2 (A1) program logic for rendering the evaluation component with a separate
3 user selectable subregion for the displayed command option and a separate user
4 selectable subregion for the plurality of evaluation feedback options.

1 24. An apparatus for use with a computer system having a display and capable of
2 generating a user interface through which a user may interact with the system, the
3 apparatus comprising:

4 (A) means for displaying on the graphic user interface an evaluation
5 component comprising at least one displayed command option and a plurality of
6 evaluation feedback options;

7 (B) means for receiving user selection criteria for one of the command option
8 and evaluation feedback options; and

9 (C) means for initiating execution of a command associated with the
10 displayed command option.

1 25. The apparatus of claim 24 further comprising:

2 (D) means for recording user selection of one of the plurality of evaluation
3 feedback option.

1 26. In a computer system having a display and capable of generating a user
2 interface through which a user may interact with the system, a method for collecting
3 user evaluation feedback comprising:

- 4 (A) displaying on the graphic user interface an evaluation component
5 comprising at least one displayed command option and at least one evaluation
6 feedback option;
- 7 (B) receiving user selection criteria for one of the command option and the
8 evaluation feedback option; and
- 9 (C) initiating execution of a command associated with the displayed
10 command option.

1 27. The method of claim 26 further comprising:

- 2 (D) recording user selection of the at least one evaluation feedback option.